

Dealer Pricing for CivilWarAmerica.com
Revision of November 16, 2007
(The latest version of this document can be found at:
http://www.civilwaramerica.com/dealer_info.php**)**

Quantity (any mix of items)	Discount
2 to 4	35%
5 to 9	40%
10 and above	50%

Ordering information

Orders can be placed by:

- ❖ Website (<http://www.CivilWarAmerica.com>)
- ❖ Email (orders@CivilWarAmerica.com)
- ❖ Phone (317.858.3450)
- ❖ FAX (815.572.0192)
- ❖ Mail: CivilWarAmerica.com, PO Box 779, Brownsburg IN 46112

Terms:

- Orders must have a purchase order number
- First time orders must be pre-paid
- After the first order, creditworthy customers can order on a Net 30 basis.
- Late payments will required future orders to be pre-paid.
- All previous orders must be paid in full before a new order can be made

Return policy:

- Dealer or dealer's customers may return defective products for replacement directly to CivilWarAmerica.com
- Generally, dealer orders are non-returnable and non-refundable

Support policy:

- Technical support is provided by (1) email at: **support@CivilWarAmerica.com**. This is the preferred mechanism. (2) By phone at: **317.858.3450**.